Export of substandard goods

1003. SHRI SU. THIRUNAVUKKARASAR:
SHRI BALAVANT *ALIAS* BAL APTE:

Will the Minister of COMMERCE AND INDUSTRY be pleased to state:

(a) whether Government have issued any direction to the ports to prepare a list of exporters who have been charged with exporting substandard goods;

(b) if so, the details thereof;

(c) whether Government have received any list from the ports;

(d) if so, the details thereof; and

(e) the action taken thereon?

THE MINISTER OF STATE IN THE MINISTRY OF COMMERCE AND INDUSTRY (SHRI E.V.K.S. ELANGOVAN): (a) to (e) Under the Foreign Trade Policy, 2004-09, the Regional Sub-Committee on Quality Complaints (RSCQC) set up at the Regional Offices of the Directorate General of foreign buyers. The guidelines for settlement of quality complaints, in particular, and such other complaints, in general, is given in Appendix-37 of Handbook of Procedures (Vol-I) 2004-09.

The majority of complaints from foreign buyers are with regard to quality. Other complaints are usually for unethical commercial dealings on the part of Indian exporters and can be categorized as non-supply of goods after confirmation of the orders, non-payment of agreed commission, non-adherence to the delivery schedule etc. the work relating to dealing such complaints of foreign buyers has been centralized with the 'Nodal Officer' and its assisting cell *viz.*, the Trade Dispute Cell in the office of the Director General of Foreign Trades, Ministry of Commerce, Udyog Bhawan, New Delhi.

World Bank Report on FCI

†1004. SHRI RAM JETHMALANI:
SHRI RAJ MOHINDER SINGH MAJITHA:

Will the Minister of COMMERCE AND INDUSTRY be pleased to state:

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†Original notice of the question was received in Hindi.

(a) whether Government's attention has been drawn to the World Bank's report namely 'Doing Business';

(b) if so, whether it is a fact that the report enumerated the reasons for which foreign capital investment is not being encouraged;

(c) if so, the details thereof; and

(d) Government's reaction thereto?

THE MINISTER OF STATE IN THE MINISTRY OF COMMERCE AND INDUSTRY (SHRI E.V.K.S. ELANGOVAN): (a) to (d) World Bank's "Doing Business in 2005" report, has analysed the scope and manner of regulations that enhance business activity and those that constrain it. The report benchmarks 145 countries on the parameters of starting a business, hiring and firing workers, registering property, getting credit, protecting investor, enforcing contracts and closing a business. The report deals with the regulations relating to conduct of business and not to foreign capital investment.

According to the report, India was among the top 10 reformers in 2003 with progress in enforcing contracts, getting credit and closing a business.

Export transaction cost

†1005. SHRI RAVI SHANKAR PRASAD :
SHRI RAJ MOHINDER SINGH MAJITHA :

Will the Minister of COMMERCE AND INDUSTRY be pleased to state:

(a) whether it is a fact that the export transaction cost is more in India than that of the other countries especially Japan, European countries, USA and England;

(b) if so, the details thereof during the current year; and

(c) the reasons therefor?

THE MINISTER OF STATE IN THE MINISTRY OF COMMERCE AND INDUSTRY (SHRI E.V.K.S. ELANGOVAN) : (a) to (c) There have been a few studies by agencies like Exim Bank, Confederation of Indian Industry

†Original notice of the question was received in Hindi.